



IMPORTANT – PLEASE READ UPON RECEIPT

Dear Ride-Along Participant:

Thank you and welcome to The Racing Experience! You can look forward to the experience of a lifetime, so please let us know if there is anything we can do to assist you.

Your ride with one of our race-proven professionals will guarantee you a thrill you have never experienced. You will be racing a couple of feet from the wall and other race cars at speeds approaching 160 mph (speeds are dependent on track size). **HOLD ON!!!!**

You are going to be riding in a race-proven NASCAR-style stock car with over 500 horsepower under the hood!!

Dress comfortably! You may be suiting up in a driver's suit upon your arrival and will be sized for a helmet. Wear closed-toed shoes such as tennis shoes. **No sandals!** You will not be allowed in the Race Cars with open-toed shoes. These are real race cars and the floorboard gets VERY hot.

Bring your family and friends. Spectators are always welcome and encouraged. Our professional photographer will take your picture perched on the window frame of your race car and will be available for purchase when your ride of a lifetime is completed.

Refunds are not available for **any reason**. You may substitute another qualified participant. If you can't make your scheduled date, you can reschedule your ride for a fee. Just check our terms and conditions for details.

On behalf of everyone here at The Racing Experience, thank you again! We look forward to sharing the experience of a lifetime with you!

See you at the track,

YOUR pit crew at The Racing Experience

The Racing Experience
Racingexperience.com
401-543-3278



\$59 Video Package

Roof Mounted GoPro video showing 1 camera view just like you see watching NASCAR every week.

Remember, your video has sound, too. Before you start your engine, it will record your words, but once you are out on the track, you will have to shout to be heard over the engine. The instructor's voice on the radio will not be recorded.

Media Policy

You must take your photo and video home before you leave the event, or they will be forfeited without a refund. You may call our offices to check to see if they are still available, but we are a national traveling company and locating your forgotten items is not guaranteed.

We will have a laptop station set up for you to check your video after your race exp. **YOU MUST CHECK IT BEFORE YOU LEAVE THE TRACK.**

If the video did not record properly, you will be refunded right there at the track. **ONCE YOU LEAVE THE TRACK ALL VIDEO SALES ARE FINAL & NO REFUNDS WILL BE ISSUED.**

We make every effort to ensure that the video equipment works properly, but filming in the racecar can be a very difficult environment, and equipment sometimes fails. If there are any problems, The Racing Experience's sole responsibility will be to refund any money paid for the video. You will NOT be "comped" an entire experience should your video fail.

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PLEASE GIVE TO FAMILY AND FRIENDS

SPECTATOR INFORMATION

As you watch your friends or loved ones ride, here are some things you should know:

- There are multiple Ride-Alongs scheduled each day; please note there may be a wait before your Ride-Along starts.
- The first lap (leaving pit road) is lap #1. This is because the car is up to speed at the end of pit road.
- The cars will sometimes backfire, and that's normal. Occasionally, a rider will be taken out of a car that is having a problem and put in another car. We keep track of the time this takes and make sure the rider gets their full amount of laps.
- You may hear an engine "miss" on the straightaway. This is the effect of a device called a "rev limiter," which is used on some tracks to control the car's top speed. If you hear that noise, the pro driver is driving as fast as the car can go.
- Riders always get as much track time as promised. If a car malfunctions, we keep track of how long the car is in the pits for repairs and make sure to add that amount of time to their session when they get back on the track. If something causes us to display the yellow flag and the Ride-Along cars have to slow down, we stop the clock. Riders aren't paying for that time.
- In the event of delays due to rain or other factors, we may "hustle" to do our best to make sure everyone gets their ride before it's too dark or it rains again. However, even though we may be hurrying in some respects, we never cut the sessions short. At The Racing Experience, everyone gets what he or she paid for. If we cannot get your experience in you will have one calendar year to reschedule.
- If you're wondering what it's like, we may be able to accommodate walk-ups based on availability. If there is availability, you're more than welcome to take a Ride-Along with a Professional yourself! Please see one of our staff members in the registration trailer to get started.
- Some areas of the track are not safe for spectators. Please observe signs and barriers, and cooperate with our staff if asked to move.
- We want you to have a great time, so please let us know if we can do anything to assist you.

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FAQS

****Do I need any race experience?***

No. Just the need for speed and the desire to ride in a REAL NASCAR racecar.

****Are they real racecars?***

You bet! They've all been raced in competition.

****How FAST will I go?***

Real Fast! Speeds at every track are different, but you will be taken at the top speed the car is capable of on that track.

****Do I need to bring anything?***

No, we provide everything. You should dress comfortably in a T-shirt that will fit under the driving suit and sneakers. (NO SANDALS.) Friends and family, cameras, and video cameras are encouraged. Sunglasses are recommended.

****How old do I have to be?***

Participants in our Ride-Along experience must be 14 years of age or older. If you are under 18, you must be accompanied by a parent or legal guardian, and we may ask for age verification, such as a birth certificate or State ID.

****Do you offer photography or video?***

Yes, we may offer in-car videos and professional photography to remember your day at the track (options can be found at registration at the track). There is an additional charge for these options when available.

****What if it rains?***

If an event must be canceled due to safety concerns caused by any inclement weather, we will offer an alternative date within 12 months from the date of your event within 100 miles of your booked location. If this new availability does not work for you, your tickets are fully sellable or transferable. No refunds will be given under any circumstances.

****What if I can't make it?***

Please note that due to our traveling schedule, we have limited availability at each location. We understand that sometimes unforeseen circumstances may arise, and you may need to reschedule your event. If you do need to reschedule, the rescheduling fees will apply:

- 30 or more days advance notice incurs a \$50 nonrefundable fee per booking
- Under 30 days notice to reschedule incurs a \$100 nonrefundable fee per booking
- No-call, no-show incurs a reinstatement fee of 75% of the total price paid

If medical issues prevent the participant from participating in the racing experience, rescheduling fees can be waived upon the presentation of valid medical documentation stating the participant cannot drive/participate on the scheduled date.

(If opting to reschedule out of a regularly scheduled event, there is no guarantee our soonest availability will work for you, and no refunds will be provided in the event we do not return to your preferred location. You will have 12 months to reschedule before incurring reinstatement fees)

NO REFUNDS FOR ANY REASON. Prices are subject to change without notice.

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